



BENEFITSOLVER WEBSITE

www.benefitsolver.com (Benefits Enrollment Tool)

LOGIN INSTRUCTIONS

1. As a first-time user, click on **Register** to setup User Name, Password, and Security Questions

benefitsolver® www.benefitsolver.com

User Name

Password case sensitive

[Forgot your password?](#)

LOGIN >

Welcome
First time here?
Register to create your username and password.

Register

2. Company Key: **healthsteps** (all lowercase)

benefitsolver®

Info Create Confirm Login

Social Security Number

Company Key case sensitive **healthsteps**

Date of Birth MM/DD/YYYY

Info
All fields are required.
If you don't already have your Company Key, contact your benefits administrator.

Continue >

Cancel

3. After registration, log into Benefitsolver with the User Name and Password you created



4. Start benefits elections by clicking on the **START HERE** button

BENEFITSOLVER FEATURES

- View personal information
 - Personal information changes have to be done in **Lawson eConnect: Employee Self-Service**
 - If you need further assistance with personal information changes, please contact our HR Operations at **650.723.4748** or HR4U@stanfordhealthcare.org
- **Live Chat** – chat with a Benefitsolver Rep
- **Change My Password** – change Benefitsolver Password
- **Message Center** – view messages sent by Businessolver or SHC Benefits Rep
- **Personal Documents** – view uploaded documents and letters sent by Businessolver
- **Benefit Summary** – view current benefit summary
- **Change My Benefits** – change or update benefit elections
- **START HERE** - change or update benefit elections
- **Liberty Mutual Logo** – complete pending Statement of Health or Evidence of Insurability

Welcome

Log Out | Help | Live Chat

Change My Password
Message Center
Personal Documents

Home | **Benefits**

Benefit Summary
Change My Benefits

Close Menu

Welcome to Benefitsolver!

Benefitsolver is your online resource for your Stanford Health Care benefit elections. This site makes it easy for you to:

- View your personal information
- Add your dependents
- Enroll in benefits
- Process changes due to a mid-year qualifying life event (like marriage or the birth/adoption of a child)
- Manage your beneficiaries

To get started, click the "Start Here" button.

IMPORTANT!
Your elections and changes must be made within 31 days of becoming eligible for benefits, experiencing a qualifying mid-year life event, or if your benefits were waived or cancelled during leave of absence.

Click on the image below to access Liberty Mutual. The MyLibertyConnection for Employees site provides useful information on questions you may have regarding Long Term Disability (how to file, status of existing claim, etc.) and Evidence of Insurability (what is a statement of health, how long does the review process take, etc.). Detailed information on LTD and Life Insurance coverage can be found on www.healthysteps4u.org. If as a new hire, rehire, transfer to a benefit eligible position, during open enrollment or a qualifying life event, you made a Life Insurance election that requires completion of a Statement of Health, access and complete the SOH form directly through MyLibertyConnection. First time user of MyLibertyConnection requires registration and company code: SHCLPCH

Liberty Mutual

START HERE
Change My Benefits

Ready to get started? Click "Start Here"

HealthySteps
Click to connect with the rest of your benefits

Questions?
Contact the Benefitsolver Team at 855-327-5025, or via email at shclpch@businessolver.com. Representatives are available Monday through Friday from 5AM - 5PM (PST).

If you have general benefits questions or need assistance with benefits enrollment, please contact the Benefitsolver Team by Phone **855.327.5025, Email shclpch@businessolver.com, or **Live Chat**.**